

## PURCHASING PRE-PAYMENT ELECTRICITY VIA WireIT™

In order to simplify the purchasing of prepaid electricity, the Nelson Mandela Bay Municipality has appointed WireIT™ as a service provider to make life easier for its residents.

Residents will be able to purchase prepaid electricity tokens for STS keypad meters any time of the day or night (24/7). Residents can purchase via any electronic fund transfer (EFT) channel, e.g. Cellphone Banking / Internet Banking / ATM. Banks currently supported are ABSA, FNB, Nedbank and Standard Bank.

**To make use of the service, please follow the steps below:**

### STEP 1

- Register your (11 digit) meter number, located on the front of your electricity meter or on your swipe card, via SMS to 36073 (R5 SMS once-off fee will apply).
- On completion, an SMS confirming registration of your prepaid meter will be sent to your cell phone.

**or**

- Register via e-mail on the WireIT™ homepage: (<https://www.wireit.co.za/HowtoRegister.html>).
- On completion, an email confirming registration of your prepaid meter will be sent to your email address to activate your account.



### STEP 2

- After registration you will need to create a beneficiary on your banking profile. In order to do this please select the following bank defined beneficiary (BDB) - WireIT™ NMBM and use your STS meter number as your reference.

On completion of the above steps, you may now purchase pre-paid electricity via EFT making a payment to the beneficiary you have created in step 2 above.

Once you have made a successful payment, you will receive a prepayment token (20 digit numeric number) via SMS or e-mail.

The convenience fee to use the service is R4,50 per transaction (which is deducted from your purchase amount) and the minimum prepaid electricity to be purchased is R50,00. For more information go to the following website: (<https://www.wireit.co.za/HowtoRegister.html>)

Call Centre: 087 742 0459 (24 hours)  
Email : [helpdesk@wireit.co.za](mailto:helpdesk@wireit.co.za)