

WATER LEAKS RESOLVED

MONDAY
11

DECEMBER
2023



**TOGETHER
WE CAN**
ADOPT A WATER
SAVING LIFESTYLE

| KEY | CLUSTER | COMPLAINTS RECEIVED | RESOLVED | OUTSTANDING | COMPLETED THIS WEEK |
|--------------|--------------------|---------------------|---------------|--------------|---------------------|
| | Molly Blackburn | 2,646 | 2,286 | 360 | 70 |
| | Lillian Diedericks | 6,684 | 5,898 | 786 | 251 |
| | Alex Matikinca | 1,802 | 1,362 | 440 | 40 |
| | Zola Nqini | 3,261 | 2,879 | 382 | 219 |
| | Champion Galela | 1,463 | 1,224 | 239 | 30 |
| | Govan Mbeki | 704 | 640 | 64 | 2 |
| TOTAL | | 16,560 | 14,289 | 2,271 | 612 |

Disclaimer: This involves all water related complaints received.

| | Completed This Week | Completed on Invest. | Completed with JC | Unknown |
|------------------------------|---------------------|----------------------|-------------------|----------|
| 1 - Molly Blackburn | 70 | 31 | 38 | 1 |
| 2 - Lillian Diedricks | 251 | 156 | 95 | - |
| 3 - Alex Matikinca | 40 | 34 | 6 | - |
| 4 - Zola Nqini | 219 | 178 | 41 | - |
| 5 - Champion Galela | 30 | 28 | 2 | - |
| 6 - Govan Mbeki | 2 | 2 | - | - |
| Total | 612 | 429 | 182 | 1 |

| | STATUS | 2 | 3 | 5 | 6 |
|---------------------------|--------------|------------|--------------|----------|---------------|
| BURST ON SERVICE | 809 | 43 | 78 | 0 | 688 |
| BURST PIPE | 1,066 | 182 | 6 | 0 | 878 |
| LEAK AT METER | 5,748 | 4 | 922 | 3 | 4,819 |
| LEAKING FIRE HYDRANT | 124 | 16 | 2 | 0 | 106 |
| LEAKING VALVE | 119 | 19 | 0 | 0 | 100 |
| SERVICE LEAK | 2,252 | 77 | 186 | 0 | 1,989 |
| STOLEN COMMUNICATION PIPE | 33 | 0 | 2 | 0 | 31 |
| STOLEN METER | 710 | 0 | 56 | 0 | 654 |
| STOP-COCK | 417 | 3 | 73 | 0 | 341 |
| WATER LEAK | 5,282 | 599 | 3 | 0 | 4,680 |
| Total | 16560 | 943 | 1,328 | 3 | 14,286 |