

WATER LEAKS RESOLVED

MONDAY
15

JANUARY
2024



**TOGETHER
WE CAN**
ADOPT A WATER
SAVING LIFESTYLE

KEY	CLUSTER	COMPLAINTS RECEIVED	RESOLVED	OUTSTANDING	COMPLETED THIS WEEK
	Molly Blackburn	2,945	2,477	468	90
	Lillian Diedericks	7,563	6,596	967	302
	Alex Matikinca	2,099	1,593	506	24
	Zola Nqini	3,739	3,243	496	222
	Champion Galela	1,643	1,457	186	59
	Govan Mbeki	773	692	81	2
TOTAL		18,762	16,058	2,704	699

Disclaimer: This involves all water related complaints received.

	Completed This Week	Completed on Invest.	Completed with JC	Unknown
1 - Molly Blackburn	90	85	5	-
2 - Lillian Diedricks	302	211	91	-
3 - Alex Matikinca	24	21	3	-
4 - Zola Nqini	222	159	62	1
5 - Champion Galela	59	49	10	-
6 - Govan Mbeki	2	1	1	-
Total	699	526	172	1

	STATUS	2	3	5	6
BURST ON SERVICE	920	69	73	0	778
BURST PIPE	1,275	148	1	0	1,126
LEAK AT METER	6,591	4	940	2	5,645
LEAKING FIRE HYDRANT	137	25	2	0	110
LEAKING VALVE	137	32	0	0	105
SERVICE LEAK	2,475	77	203	0	2,195
STOLEN COMMUNICATION PIPE	37	0	4	0	33
STOLEN METER	791	0	84	0	707
STOP-COCK	468	1	82	0	385
WATER LEAK	5,931	950	9	1	4,971
Total	18762	1,306	1,398	3	16,055