

Official Municipal Notice to Residents

Dear Residents

The Nelson Mandela Bay Municipality requests the residents of Nelson Mandela Bay (Port Elizabeth, Uitenhage and Despatch areas) to allow the bearer of this notice, who must be properly identified by means of an identity card access to their distribution boards in support of a geyser or load management project aimed at shifting energy consumption during peak times. The aim of the visit is to install a new geyser control device or, if a geyser control device was previously installed in your home to inspect whether it is working properly and, if not, to replace it. The geyser control devices, of which many thousands have been installed in homes in Nelson Mandela Bay, are aimed at reducing loadshedding during peak hours.

This project does not only serve the interests of residents of Nelson Mandela Bay, but is also a national imperative. In terms of national regulations implemented since January 2012, South African municipalities must implement remote control technology that controls electricity to, for example, swimming pools and geysers, as well as heating, cooling and ventilation systems. Through this project, the Nelson Mandela Bay Municipality complies with these regulations.

The good news for you as consumer is that this project will not cost you anything!

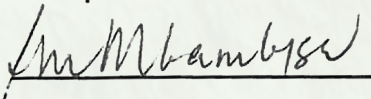
Hence this request for access to your property to inspect and/or install a geyser control device in or next to the distribution board in your home. The unit will regulate the power supply to the geyser and other equipment as listed above when network constraints are experienced. The geyser will be switched off every day between 18:00 and 20:00, and switched on again after 20:00. Rest assured that switching the geyser using the ripple relay, will not inconvenience yourself in any way.

Qualified technicians, with Nelson Mandela Bay Municipality and Escotek identification cards, will visit homes in Nelson Mandela Bay (Port Elizabeth, Uitenhage and Despatch) to inspect and/or install the units from May 2015 onwards.

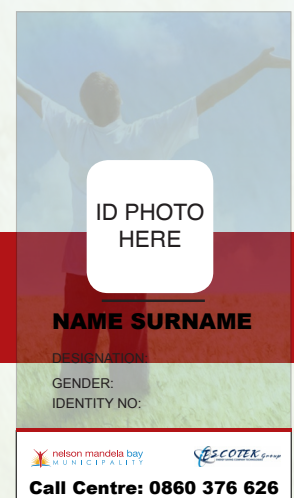
* Please do not hesitate to contact the Call Centre on 086 037 6626 to verify anything regarding this process. Residents can also contact the Call Centre to have a geyser relay installed or have your existing relay tested. Your support in managing the electrical load is greatly appreciated!

CITY MANAGER

Mpilo Mbambisa



Please only allow contractors with this identification card to enter your home:



ID PHOTO
HERE

NAME SURNAME

DESIGNATION

GENDER:

IDENTITY NO:

nelson mandela bay
MUNICIPALITY

ESCOTEK group

Call Centre: 0860 376 626

For further information visit: www.nelsonmandelabay.gov.za

Amptelike Munisipale Kennisgewing aan Inwoners

Beste Inwoner

Die Nelson Mandelabaai Munisipaliteit versoek die inwoners van Nelson Mandelabaai (Port Elizabeth, Uitenhage en Despatch-gebiede) om die draer van hierdie kennisgewing, wat behoorlik deur middel van 'n identiteitskaart geïdentifiseer moet word, toegang te verleen tot hul geisers deur deel te neem aan 'n geiserbeheer- of lasbestuursprojek om energieverbruik tydens spitsstye te verskuif. Die doel van dié besoek is om 'n nuwe geiserbeheertoestel te installeer of, indien 'n geiserbeheertoestel voorheen in u huis geïnstalleer is om te inspekteer of dit behoorlik werk en, indien nie, dit te vervang. Die geiserbeheertoestelle is daarop gemik om beurtkrag gedurende spitsstye te beperk.

Die projek is nie net in belang van die inwoners van Nelson Mandelabaai nie, maar is ook 'n nasionale opdrag. Ingevolge die nasionale regulasies wat sedert Januarie 2012 in werking getree het, moet Suid-Afrikaanse munisipaliteite afstandbeheertegnologie implementeer wat elektrisiteitsvoorsiening na onder meer swembaddens en geisers, asook verwarmings- en verkoelingstoestelle en ventilasiesistels, beheer. Deur dié projek voldoen die Nelson Mandelabaai Munisipaliteit aan dié regulasies.

Die goeie nuus is dat dit u as verbruiker niks sal kos nie!

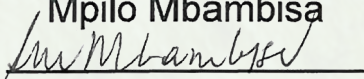
Ons versoek u dus hiermee om toegang tot u eiendom om 'n geiserbeheertoestel in of langs die elektrisiteitsverdeelbord in u huis te inspekteer en/of te installeer. Die toestel sal die kragtoevoer na u geiser en ander bogemelde toerusting reguleer wanneer die netwerk onder druk is. Die geiser sal elke dag tussen 18:00 en 20:00 afgeskakel en weer na 20:00 aangeskakel word. Wees gerus dat die afskakeling van die geiser met behulp van die rimpelrelê u geensins sal verontrief nie.

Gekwalifiseerde tegnisi, met identiteitskaarte van die Nelson Mandelabaai Munisipaliteit en Escotek, sal huise in Nelson Mandelabaai (Port Elizabeth, Uitenhage en Despatch) vanaf Mei 2015 besoek om die eenhede te inspekteer en/of te installeer.

* Moet nie huiwer om die Inbelsentrum by 086 037 6626 te skakel om enigiets in verband met dié proses te verifieer nie. Inwoners kan ook die Inbelsentrum skakel om 'n geiserrelê te laat installeer of om 'n bestaande relê te laat toets. U samewerking om die elektriese las te bestuur, word hoog op prys gestel!

STADSBESTUURDER

Mpilo Mbambisa



Laat net kontrakteurs met die volgende identiteitskaart in u huis toe:



Vir verdere inligting besoek: www.nelsonmandelabay.gov.za