

INFORMAL TENDER ADVERT

NELSON MANDELA BAY MUNICIPALITY
BUDGET AND TREASURY DIRECTORATE
PURCHASING AND STORES DIVISION

Tender Number: CSQ09266043

Buyer: September, Mr RR [00024558]

Closing Date: 2026-10-13

Closing Time: 11:00 A.M

Telephone : 041 506 7630

REFER ALL ENQUIRIES TO THE BUYER

ITEM	QUANTITY	UNIT	KEY WORD	DESCRIPTION	REQUISITION
1	1.00	LOT	MAINTENANCE AND SUPPORT	Maintenance and Support for Cisco Hardware and attached PERIPHERALS as per Specification available at SCM:Acquisition, Harrower Road, Gqeberha(PE)	AA188596

All minimum required documentation and Returnable Pricing Schedule as stipulated in this informal tender MUST be submitted, before, via the Informal Tender Portal by the specified closing date and time. Failure to submit the required documentation within the prescribed timeframe will result in the bid being deemed non-responsive and excluded from further evaluation.

For further enquiries please contact
Clifton@0415061431

THE FOLLOWING CONDITIONS APPLY TO THIS INFORMAL TENDER

- BEFORE COMPLETING THIS FORM, SERVICE PROVIDERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF SPECIFIC GOALS, AS PRESCRIBED IN THE PREFERENTIAL PROCUREMENT REGULATION OF 2022 THE 80/20 SYSTEM APPLIES TO THIS TENDER.
- Acceptance of this tender submission is subject to the General Conditions of Tender and Conditions of Purchase
- Acceptance of this tender is subject to successful registration on the Nelson Mandela Bay Supplier Database.
- For further information to register, please call Compliance Section @ 041 506 3274
- Failure to comply with these conditions may invalidate your tender submission.
- All tender prices should be valid for a minimum period of thirty (30) days from date of tender.
- ALL TENDER RESPONSES SHOULD BE COMPLETED ONLINE AND NO FAX SUBMISSION WILL BE ACCEPTED BY SUPPLY CHAIN UNIT.

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INFORMAL TENDER CSQ

TENDER FOR CISCO SUPPORT

Requisition: AA188596

SPECIFICATIONS

Bidders are requested to provide an hourly rate for the maintenance and support for Cisco hardware and attached peripherals:

Components to be provided for this informal tender :

- Hourly rate
- Miscellaneous parts Allocation

Description	Unit Price Excl VAT
Cisco Support (Hourly rate)	R
Miscellaneous parts*	Allocation R150 000.00

Note :

- The hourly rate is for support, assessment and repairs.
- For repairs where parts are required, repair quotations are to be provided detailing the parts required.
- Repair quotations for Miscellaneous parts, where required and accepted will be deducted from the allocation up to maximum of R150 000.00 for the duration of this informal tender.
- This R150 000.00 allocation is not an indication of orders to be placed.

Maintenance & Support:

The support is to take place at various remote offices within the PE/Uitenhage/Despatch area and in the Data centre of the Corporate Services, Municipal Information Systems on:

**First Floor,
Lillian Diedericks Building,
191 Govan Mbeki Avenue,
Port Elizabeth.**

MINIMUM REQUIREMENTS

- The respondent must attach a certified Cisco Partner (provide certificate).
- The Support person must be minimum of a Cisco certified support resource (provide certificate) who is able to work on Cisco layer 2 & 3 switches, routers and networking equipment.

- **Compulsory Documents MUST be loaded onto the Tender Portal before the Close of Tender. Failure to do so will deem your submission as NON-RESPONSIVE.**

NOTES

- Firm prices are to be given and must be inclusive of all charges, e.g. travel, railage, sales duty, importation, delivery at the premises of the Corporate Services Business Unit, Metropolitan Information Systems, Enterprise Programmes Section, Lilian Diederichs Building, Govan Mbeki Avenue, Port Elizabeth;
- The Council reserves the right to accept all or any part of this tender;
- In the event of any clause in the General Conditions of Purchase and Conditions of Tender differing with or appearing contrary to these specifications, these specifications shall take precedence;
- Tenderers must secure prices with dealers on confirmation of receipt of Council's official order.
- **No price adjustments will be accepted thereafter;**

DELIVERY

A firm delivery date must be specified. Council reserves the right to cancel an order should the Tenderer not deliver on the specified delivery date.

TECHNICAL ENQUIRIES

Technical enquiries relating to the upgrade may be referred to Mr Clifton James on (041) 506-1431.