



PERFORMANCE CONTRACT

MADE AND ENTERED INTO BY AND BETWEEN

THE NELSON MANDELA BAY METROPOLITAN MUNICIPALITY

AS REPRESENTED BY THE

ACTING CITY MANAGER

AND

**JOSEPH TSATSIRE
ACTING EXECUTIVE DIRECTOR: INFRASTRUCTURE AND
ENGINEERING**

THE EMPLOYEE OF THE MUNICIPALITY

FOR THE

**FINANCIAL YEAR: 2026/27
(1 JULY 2026 - 30 JUNE 2027 SUBJECT TO MSA REGULATION
56(1)(c))**

Handwritten signatures and initials:
- Top left: A stylized signature.
- Top right: 'UBB' and 'NSM'.
- Bottom left: 'D'.
- Bottom right: 'hmv' and 'NRG'.

PERFORMANCE CONTRACT: JOSEPH TSATSIRE

This performance contract is divided into five sections:

- **Section A:** Performance Plan
- **Section B:** Competency Requirements
- **Section C:** Assessment Rating Calculator
- **Section D:** Personal Development Plan
- **Section E:** Signature Page

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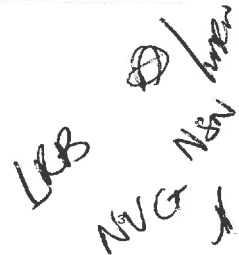
SECTION A: PERFORMANCE PLAN

SECTION A1: SCORECARD

MFMA C88 OUTCOME	IDP MFMA C88 REF / MSA REG REF	SDBIP MFMA C88 REF / MSA REG REF	SDBIP KPI NUMBER	KEY PERFORMANCE AREA (KPA)	KEY PERFORMANCE ELEMENT (KPE)	LEVEL OF KPI	KPI NO	KEY PERFORMANCE INDICATOR	BASELINE (ANNUAL PERFORMANCE OF 2024/25 ESTIMATED)	2026/27 ANNUAL PERFORMANCE TARGET	TARGETS FOR 2026/27 PER QUARTER (ACCUMULATIVE)				VOTE NUMBER/ PROJECT ID	DESCRIPTION	RESOURCES ALLOCATED FOR 2026/27 PER QUARTER (ACCUMULATIVE)					RECOMMENDED PORTFOLIO OF EVIDENCE	RECOMMENDED RATING SCALE	INTERPRETATION OF	TOTAL WEIGHTING PER KPA
											1ST QUARTER PLANNED TARGET (1 JULY 2026 - 30 SEPTEMBER 2026)	2ND QUARTER PLANNED TARGET (1 JULY 2026 - 31 DECEMBER 2026)	3RD QUARTER PLANNED TARGET (1 JULY 2026 - 31 MARCH 2027)	4TH QUARTER PLANNED TARGET (1 JULY 2026 - 30 JUNE 2027)			1st Quarter Planned Budget as Table SA 25, 29 and 30	2nd Quarter Planned Budget as Table SA 25, 29 and 30	3rd Quarter Planned Budget as Table SA 25, 29 and 30	4th Quarter Planned Budget as Table SA 25, 29 and 30	TOTAL BUDGET ALLOCATED				
WS1: Improved access to sanitation	WS1.1	WS1.11	68	KPA 1: BASIC SERVICE DELIVERY	Water Services	CORE MANADATE	1	Number of new sanitation connections meeting minimum standards	1471	1000	250	500	750	1000	20190104 (CAPEX)	Connections and Water Meters	R625,000	R1,875,000	R3,750,000	R5,000,000	R5,000,000	Meter installation Advices List indicating erf numbers and locations of serviced sites Billed accounts of connected meters	5: Above 1500 and/or qualitative motivation 4: Above 1000 up to 1500 and/or qualitative motivation 3: 1000 2: Below 1000 down to 500 1: Below 500	KPA 1 - 66%	
WS2: Improved access to water	WS2.1	WS2.11	69	KPA 1: BASIC SERVICE DELIVERY	Water Services	CORE MANADATE	2	Number of new water connections meeting minimum standards	1471	1000	250	500	750	1000	20190104 (CAPEX)	Connections and Water Meters	R625,000	R1,875,000	R3,750,000	R5,000,000	R5,000,000	Meter installation Advices List indicating erf numbers and locations of serviced sites Billed accounts of connected meters	5: Above 1500 and/or qualitative motivation 4: Above 1000 up to 1500 and/or qualitative motivation 3: 1000 2: Below 1000 down to 500 1: Below 500		
WS4: Improved quality of water (incl. wastewater)	WS4.1	WS4.11	70	KPA 1: BASIC SERVICE DELIVERY	Water Services	CORE MANADATE	3	Percentage of water treatment capacity unused	38%	15%	15%	15%	15%	15%	No direct budget linked to Key Performance Indicator measurement					Department of Water Affairs No Drop information schedule	5: Below 10% of wastewater treatment capacity unused and/or qualitative motivation 4: Below 15% down to 10% of wastewater treatment capacity unused and/or qualitative motivation 3: 15% of wastewater treatment capacity unused 2: Above 15% up to 20% of wastewater treatment capacity unused 1: Above 20% of wastewater treatment capacity unused				
WS4: Improved quality of water (incl. wastewater)	WS4.2	WS4.21	71	KPA 1: BASIC SERVICE DELIVERY	Sanitation Services	CORE MANADATE	4	Percentage of trade effluent producers inspected for compliance	68%	50%	20%	30%	40%	50%	No direct budget linked to Key Performance Indicator measurement					List of industries with trade effluent in NMBM Inspection reports	5: Qualitative motivation 4: Qualitative motivation 3: 50% of industries with trade effluent inspected for compliance by June 2027 2: Below 50% down to 30%of industries with trade effluent inspected for compliance by June 2027 1: Below 30% of industries with trade effluent inspected for compliance by June 2027				
WS4: Improved quality of water (incl. wastewater)	WS4.3	WS4.31	72	KPA 1: BASIC SERVICE DELIVERY	Sanitation Services	CORE MANADATE	5	Percentage of wastewater treatment capacity unused	40.98%	15%	15%	15%	15%	15%	No direct budget linked to Key Performance Indicator measurement					Department of Water Affairs No Drop information schedule	5: Below 10% of wastewater treatment capacity unused and/or qualitative motivation 4: Below 15% down to 10% of wastewater treatment capacity unused and/or qualitative motivation 3: 15% of wastewater treatment capacity unused 2: Above 15% up to 20% of wastewater treatment capacity unused 1: Above 20% of wastewater treatment capacity unused				
WS5: Improved water sustainability	N/A	N/A	73	KPA 1: BASIC SERVICE DELIVERY	Water Services	CORE MANADATE	6	Percentage of real water losses as defined by the International Water Association (Physical losses of water from the distribution system, including leakage and storage overflows)	37.7%	33%	37%	36%	35%	33%	No direct budget linked to Key Performance Indicator measurement					Department of Water Affairs No Drop information schedule	5: Below 31% water losses by June 2027 4: Below 33% down to 31% water losses by June 2027 3: 33% water losses by June 2027 2: Above 33% up to 34% water losses by June 2027 1: Above 34% water losses by June 2027				
EE3: Improved reliability of electricity service	EE3.2	EE3.21	4	KPA 1: BASIC SERVICE DELIVERY	Water and Sanitation Services	CORE MANADATE	7	Percentage of planned maintenance performed	80%	95%	95%	95%	95%	95%	No direct budget linked to Key Performance Indicator measurement					Planned repairs and maintenance plan Completion certificates Job cards Tender documents / invoices Progress reports	5: Above 98% and/or Qualitative motivation 4: Above 95% up to 98% and/or Qualitative motivation 3: 95% 2: Below 95% down to 80% 1: Below 80%				
GG2: Improved municipal responsiveness	N/A	N/A	N/A	KPA 1: BASIC SERVICE DELIVERY	Sanitation Services	CORE MANADATE	8	Percentage of sanitation / wastewater complaints resolved within 24 hrs	76%	25%	25%	25%	25%	25%	No direct budget linked to Key Performance Indicator measurement					Call out reports System Generated job cards EDAMS Screenshot	5: Qualitative motivation 4: Above 25% up to 30% complaints/ callouts responded to for sanitation / wastewater within 24 hours and / or qualitative motivation 3: 25% complaints/ callouts responded to for sanitation / wastewater within 24 hours 2: Below 25% down to 20% complaints/ callouts responded to for sanitation / wastewater within 24 hours 1: Below 20% complaints/ callouts responded to for sanitation / wastewater within 24 hours				

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 - 'MR' followed by a signature.
 - 'LBB' with a checkmark.
 - 'NSW' with a signature.

SECTION A1: SCORECARD																									
MFMA C88 OUTCOME	IDP MFMA C88 REF / MSA REG REF	SDBIP MFMA C88 REF / MSA REG REF	SDBIP KPI NUMBER	KEY PERFORMANCE AREA (KPA)	KEY PERFORMANCE ELEMENT (KPE)	LEVEL OF KPI	KPI NO	KEY PERFORMANCE INDICATOR	BASELINE (ANNUAL PERFORMANCE OF 2024/25 ESTIMATED)	2026/27 ANNUAL PERFORMANCE TARGET	TARGETS FOR 2026/27 PER QUARTER (ACCUMULATIVE)				VOTE NUMBER/ PROJECT ID	DESCRIPTION	RESOURCES ALLOCATED FOR 2026/27 PER QUARTER (ACCUMULATIVE)					RECOMMENDED PORTFOLIO OF EVIDENCE	RECOMMENDED RATING SCALE	INTERPRETATION OF	TOTAL WEIGHTING PER KPA
											1ST QUARTER PLANNED TARGET (1 JULY 2026 - 30 SEPTEMBER 2026)	2ND QUARTER PLANNED TARGET (1 JULY 2026 - 31 DECEMBER 2026)	3RD QUARTER PLANNED TARGET (1 JULY 2026 - 31 MARCH 2027)	4TH QUARTER PLANNED TARGET (1 JULY 2026 - 30 JUNE 2027)			1st Quarter Planned Budget as Table SA 25, 29 and 30	2nd Quarter Planned Budget as Table SA 25, 29 and 30	3rd Quarter Planned Budget as Table SA 25, 29 and 30	4th Quarter Planned Budget as Table SA 25, 29 and 30	TOTAL BUDGET ALLOCATED				
GG2: Improved municipal responsiveness	N/A	N/A	N/A	KPA 1: BASIC SERVICE DELIVERY	Water Services	CORE	9	Percentage of water complaints resolved within 48 hrs	39%	25%	25%	25%	25%			No direct budget linked to Key Performance Indicator measurement					Call out reports System Generated job cards EDAMS Screenshot	5: Qualitative motivation 4: Above 25% up to 30% complaints/ callouts responded to for water within 48 hours and / or qualitative motivation 3: 25% complaints/ callouts responded to for water within 48 hours 2: Below 25% down to 20% complaints/ callouts responded to for water within 48 hours 1: Below 20% complaints/ callouts responded to for water within 48 hours	KPA 1 - 66% continued		
N/A	N/A	N/A	1-73	KPA 2: MUNICIPAL TRANSFORMATION AND DEVELOPMENT	Administration	TRANSVERSAL	10	Cascading the Performance Management System within Infrastructure Engineering Directorate	2023/24 fourth quarter performance reviews conducted for reporting managers 2024/25 performance plans in place for officials down to grade 14 2024/25 first, second and third quarter performance reviews conducted for officials down to grade 14 PMS cascaded to Grade 14	2025/26 fourth quarter performance reviews conducted for reporting managers 2026/27 performance plans in place for officials down to grade 14 2026/27 first, second and third quarter performance reviews conducted for officials down to grade 14 PMS cascaded to Grade 14	2025/26 fourth quarter performance reviews conducted for reporting managers 2026/27 performance plans in place for officials down to grade 14 2026/27 first quarter performance reviews conducted for officials down to grade 14	2025/26 fourth quarter performance reviews conducted for reporting managers 2026/27 performance plans in place for officials down to grade 14 2026/27 first and second quarter performance reviews conducted for officials down to grade 14	2025/26 fourth quarter performance reviews conducted for reporting managers 2026/27 performance plans in place for officials down to grade 14 2026/27 first, second and third quarter performance reviews conducted for officials down to grade 14 PMS cascaded to Grade 14	2025/26 fourth quarter performance reviews conducted for reporting managers		No direct budget linked to Key Performance Indicator measurement					Performance plans Performance review forms Attendance registers	5: Early delivery of two or more of the quarterly targets set and / or qualitative motivation 4: Early delivery of any of the quarterly targets set and / or qualitative motivation 3: Achievement of all annual targets as reflected in this contract 2: Late or non-delivery of any of the quarterly targets set 1: Late or non-delivery of two or more of the quarterly targets set	KPA 2 - 3%		
N/A	N/A	N/A	1-73	KPA 2: MUNICIPAL TRANSFORMATION AND DEVELOPMENT	Administration	TRANSVERSAL	11	Number of the directorate's SDBIP KPIs with standard operating procedures and Technical Indicator descriptions in place	New KPI (Introduced 2025/26)	All Standard Operating Procedures and Technical Indicator Descriptions in place by 30 September 2026	All Standard Operating Procedures and Technical Indicator Descriptions in place by 30 September 2026	N/A	N/A	All Standard Operating Procedures and Technical Indicator Descriptions in place by 30 September 2026			No direct budget linked to Key Performance Indicator measurement					Amended Business Process Guides	5: Qualitative Motivation 4: 100% by 31 August 2026 and/or Qualitative Motivation 3: 100% by 30 September 2026 2: Late delivery of the quarterly target set 1: Non-delivery of the quarterly target set		
LED1: Growing inclusive local economies	LED1.2	LED1.21	56	KPA 3: LOCAL ECONOMIC DEVELOPMENT	Administration	TRANSVERSAL	12	Number of Work Opportunities (WO) created	1199	6032	603	905	4222	6032	1200	Infrastructure & Engineering	R46,786,745	R70,180,117	R327,507,215	R444,474,077.50	R467,867,450	EPWP Report	5: Above 6082 and/or Qualitative motivation 4: Above 6032 up to 6082 and/or Qualitative motivation 3: 6032 2: Below 6032 down to 5982 1: Below 5982	KPA 3 - 4%	
FM1: Efficient municipal budgeting and budget implementation	FM1.1	FM1.11	17	KPA 4: MUNICIPAL FINANCIAL VIABILITY AND MANAGEMENT	Administration	TRANSVERSAL	13	Percentage of Infrastructure and Engineering Directorate's Capital Budget spent	50%	95%	10%	30%	60%	95%	1200	Infrastructure & Engineering	R46,786,745	R140,360,235	R280,720,470	R444,474,077.50	R467,867,450	Financial report	5: Above 98% and/or Qualitative motivation 4: Above 95% up to 98% and/or Qualitative motivation 3: 95% 2: Below 95% down to 92% 1: Below 92%	KPA 4 - 15%	
N/A	N/A	N/A	N/A	KPA 4: MUNICIPAL FINANCIAL VIABILITY AND MANAGEMENT	Administration	TRANSVERSAL	14	Percentage of Infrastructure and Engineering Directorate's Training Budget spent	62.78%	95%	10%	30%	60%	95%	1200 0375	Training	R287,645	R862,935	R1,725,870	R2,732,628	R2,876,450	Financial report	5: Above 98% and/or Qualitative motivation 4: Above 95% up to 98% and/or Qualitative motivation 3: 95% 2: Below 95% down to 75% 1: Below 75%		
FM5: Improved asset management	FM5.3	FM5.31	31	KPA 4: MUNICIPAL FINANCIAL VIABILITY AND MANAGEMENT	Administration	TRANSVERSAL	15	Percentage of the Infrastructure Engineering Directorate's repairs and maintenance budget spent on property, plant, equipment and investment property repairs and maintenance	73	95%	10%	30%	60%	95%	1399 W&S, 0461 Scientific Services 0388 Management Services	Repairs and Maintenance	R13,254,587.00	R39,763,761.00	R79,527,522.00	R125,918,576.50	R132,545,870.00	Financial report	5: Above 98% and/or Qualitative motivation 4: Above 95% up to 98% and/or Qualitative motivation 3: 95% 2: Below 95% down to 92% 1: Below 92%		
N/A	N/A	N/A	1-73	KPA 4: MUNICIPAL FINANCIAL VIABILITY AND MANAGEMENT	Administration	TRANSVERSAL	16	Percentage of Electricity and Energy's directorate staff who have declared their financial interests	New KPI (Introduced in 2026/27)	100% By 31 August 2026	100% By 31 August 2026	N/A	N/A	100% By 31 August 2026			No direct budget linked to Key Performance Indicator measurement					List of all I&E staff List of staff declared	5: Early delivery the annual target set and / or qualitative motivation 4: Early delivery of the annual target set / or qualitative motivation 3: 100% By 31 August 2026 2: 50% of staff declared and submitted 1: No Declarations submitted		


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SECTION A1: SCORECARD

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SECTION A: PERFORMANCE PLAN

SECTION A1: SCORECARD

MFMA C88 OUTCOME	IDP MFMA C88 REF / MSA REG REF	SDBIP MFMA C88 REF / MSA REG REF	SDBIP KPI NUMBER	KEY PERFORMANCE AREA (KPA)	KEY PERFORMANCE ELEMENT (KPE)	LEVEL OF KPI	KPI NO	KEY PERFORMANCE INDICATOR	BASELINE (ANNUAL PERFORMANCE OF 2024/25 ESTIMATED)	2026/27 ANNUAL PERFORMANCE TARGET	TARGETS FOR 2026/27 PER QUARTER (ACCUMULATIVE)				VOTE NUMBER/ PROJECT ID	DESCRIPTION	RESOURCES ALLOCATED FOR 2026/27 PER QUARTER (ACCUMULATIVE)					RECOMMENDED PORTFOLIO OF EVIDENCE	RECOMMENDED RATING SCALE	INTERPRETATION OF	TOTAL WEIGHTING PER KPA
											1ST QUARTER PLANNED TARGET (1 JULY 2026 - 30 SEPTEMBER 2026)	2ND QUARTER PLANNED TARGET (1 JULY 2026 - 31 DECEMBER 2026)	3RD QUARTER PLANNED TARGET (1 JULY 2026 - 31 MARCH 2027)	4TH QUARTER PLANNED TARGET (1 JULY 2026 - 30 JUNE 2027)			1st Quarter Planned Budget as Table SA 25, 29 and 30	2nd Quarter Planned Budget as Table SA 25, 29 and 30	3rd Quarter Planned Budget as Table SA 25, 29 and 30	4th Quarter Planned Budget as Table SA 25, 29 and 30	TOTAL BUDGET ALLOCATED				
N/A	N/A	N/A	1-73	KPA 5: GOOD GOVERNANCE AND PUBLIC PARTICIPATION	Administration	TRANSVERSAL	23	Reducing the number of Internal Audit findings not yet ready for review	New KPI (Introduced in 2026/27)	50% reduction by 31 August 2026 (9 findings reduced to 4)	50% reduction by 31 August 2026 (9 findings reduced to 4)	N/A	N/A	50% reduction by 31 August 2026 (9 findings reduced to 4)		No direct budget linked to Key Performance Indicator measurement					Report from Internal Audit		5. Early delivery the annual target set and / or qualitative motivation 4. Early delivery of the annual target set / or qualitative motivation 3. 50% reduction By 31 August 2026 2. 25% reduction By August 2026 1. No Internal Audit Report submitted	KPA 5 - 12% continued	
GG3: Improved Municipal Administration	GG3.1	GG3.11	43	KPA 5: GOOD GOVERNANCE AND PUBLIC PARTICIPATION	Administration	TRANSVERSAL	24	Submission of quarterly progress reports on the implementation of A3 Performance Improvement Action Plans to the City Manager	A3 Performance Improvement Action Plans for Water and Sanitation, Electricity and Energy and Solid Waste Management submitted to National Treasury	Quarterly reports submitted 5 working days after the end of the quarter Submission of Draft A3 Performance Action Improvement Plan (PIAP) version 2 to Council for approval by 30 May 2027.	Quarterly reports submitted 5 working days after the end of the quarter	Quarterly reports submitted 5 working days after the end of the quarter	Quarterly reports submitted 5 working days after the end of the quarter	Quarterly reports submitted 5 working days after the end of the quarter	Submission of Draft A3 Performance Action Improvement Plan (PIAP) version 2 to Council for approval by 30 May 2027.	No direct budget linked to Key Performance Indicator measurement					Quarterly reports Draft A3 PIAP		5. Early delivery of two or more of the quarterly targets set and / or qualitative motivation 4. Early delivery of any of the quarterly targets set and / or qualitative motivation 3. Achievement of all annual targets as reflected in this contract 2. Late or non-delivery of any of the quarterly targets set 1. Late or non-delivery of two or more of the quarterly targets set		
SDBIP REPORTING KPIS																									
WS3: Improved quality of water and sanitation services	WS3.1	WS3.11	N/A	KPA 1: BASIC SERVICE DELIVERY	Sanitation Services	CORE MANADATE	25	Percentage of callouts responded to within 24 hours (sanitation/wastewater)	The Municipality does not have a fully functional integrated customer care and complaints management system in place to record reported sanitation / wastewater complaints responded to within 24 hours.							No direct budget linked to Key Performance Indicator measurement					Call out reports System Generated job cards EDAMS Screenshot		KPI to be disregarded for the purpose of quarterly performance reviews and annual performance evaluation	0%	
WS3: Improved quality of water and sanitation services	WS3.2	WS3.21	N/A	KPA 1: BASIC SERVICE DELIVERY	Water Services	CORE MANADATE	26	Percentage of callouts responded to within 48 hours (water)	The Municipality does not have a fully functional integrated customer care and complaints management system in place to record reported water complaints responded to within 48 hours.							No direct budget linked to Key Performance Indicator measurement					Call out reports System Generated job cards EDAMS Screenshot		KPI to be disregarded for the purpose of quarterly performance reviews and annual performance evaluation	0%	
WS5: Improved water sustainability	WS5.2	WS5.21	N/A	KPA 1: BASIC SERVICE DELIVERY	Water Services	CORE MANADATE	27	Infrastructure leakage index	The Municipality does not currently have the internal capacity to undertake a physical field verification of unmetered connections identified through EDAMS and GIS, nor does it have the budget to outsource this exercise.							No direct budget linked to Key Performance Indicator measurement					IWA Scorecard		KPI to be disregarded for the purpose of quarterly performance reviews and annual performance evaluation	0%	
WS5: Improved water sustainability	WS5.3	WS5.31	N/A	KPA 1: BASIC SERVICE DELIVERY	Water Services	CORE MANADATE	28	Percentage of total water connections metered	The Municipality does not currently have the internal capacity to undertake a physical field verification of unmetered connections identified through EDAMS and GIS, nor does it have the budget to outsource this exercise.							No direct budget linked to Key Performance Indicator measurement					IWA Scorecard		KPI to be disregarded for the purpose of quarterly performance reviews and annual performance evaluation	0%	
WS5: Improved water sustainability	WS5.32		N/A	KPA 1: BASIC SERVICE DELIVERY	Water Services	CORE MANADATE	29	Percentage of metering performance	The Municipality does not currently have the internal capacity to undertake a physical field verification of unmetered connections identified through EDAMS and GIS, nor does it have the budget to outsource this exercise.							No direct budget linked to Key Performance Indicator measurement					IWA Scorecard Monthly billing system report		KPI to be disregarded for the purpose of quarterly performance reviews and annual performance evaluation	0%	

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SECTION A - PERFORMANCE PLAN

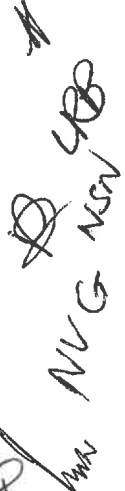
A2(a): COMPLIANCE INDICATORS

I herewith commit to ensure that the necessary reporting system(s) are put in place to report performance against the compliance indicators reflected under Section A2(a) of this contract, to the Office of the Chief Operating Officer on a quarterly basis, within 10 working days after the end of a quarter.

SDBIP COMPLIANCE INDICATOR REFERENCE	MFMA C88 REF	INDICATOR NO	COMPLIANCE INDICATOR	INDICATOR DEFINITION	PRESCRIBED FREQUENCY OF REPORTING	RECOMMENDED PORTFOLIO OF EVIDENCE	BASELINE PERFORMANCE OF 2024/25 ESTIMATED)
29	C41 (GG)	1	Number of approved engineer posts in the municipality	The number of approved engineering posts. An engineer is a person who designs, builds, or maintains engines, machines, or structures. An approved job post refers to employment posts that have been developed in relation to the Municipal Structures Act of 1998 and the Municipal Finance Management Act of 2003, and has been approved by the Municipal Manager.	ANNUALLY	List of approved engineer posts in the municipality	2185
30	C42 (GG)	2	Number of registered engineers employed in approved posts	The number of registered engineers employed in approved posts. A Registered professional engineer is a person who is registered as a professional engineer with an official organising body. In South Africa, the statutory body for the engineering profession is the Engineering Council of South Africa (ECSA). An approved job post refers to employment posts that have been developed in relation to the Municipal Structures Act of 1998 and the Municipal Finance Management Act of 2003, and has been approved by the Municipal Manager.	QUARTERLY	List of registered engineers employed in approved posts	2
31	C43 (GG)	3	Number of engineers employed in approved posts	The number of engineers employed in approved posts. An engineer is a person who designs, builds, or maintains engines, machines, or structures with a formal qualification of a BScEng or BEng. An approved job post refers to employment posts that have been developed in relation to the Municipal Structures Act of 1998 and the Municipal Finance Management Act of 2003, and has been approved by the Municipal Manager.	QUARTERLY	List of engineers employed in approved posts	7

Handwritten signatures and initials:
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SDBIP COMPLIANCE	INDICATOR REFERENCE	MFMA C88 REF	INDICATOR NO	COMPLIANCE INDICATOR	INDICATOR DEFINITION	PRESCRIBED FREQUENCY OF REPORTING	RECOMMENDED PORTFOLIO OF EVIDENCE	BASELINE (ANNUAL PERFORMANCE OF 2024/25 ESTIMATED)
43	C60 (WS)	4	Total number of sewer connections	The total number of sewer connections. Sewer connection is any physical connection to a sewage disposal system or sewer system, whether direct or indirect, of a residence building, dwelling, dwelling unit, or other building, including individual units of multiple unit dwellings such as condominiums, townhouses, multiplexes, and apartment buildings	QUARTERLY	Data base of all sewer connections within the municipal area	229 413	
44	C61 (WS)	5	Total number of chemical toilets in operation	The total number of chemical toilets in operation. A chemical toilet collects human excreta in a holding tank and uses chemicals to minimize odours. These toilets are usually, but not always, self-contained and movable. A chemical toilet is structured around a relatively small tank, which needs to be emptied frequently.	ANNUALLY	List of available chemical toilets in the municipal area	1594	
45	C62 (WS)	6	Total number of Ventilation Improved Pit Toilets (VIPs)	A VIP refers to a Ventilation Improve Pit Toilet which meets minimum standards in terms of the ventilation of the pit and toilet structure.	QUARTERLY	List of Ventilation Improved Pit Toilets (VIPs) in the municipal area	123	
46	C63 (WS)	7	Total volume of water delivered by water trucks	The total volume of water (in kilolitres) delivered by water truck to a municipal area. A water truck is a vehicle designed with a water container for storing and transporting water for consumptive purposes.	QUARTERLY	Data base of volume of water (in kilolitres) delivered by water truck to a municipal area	Water was delivered by water trucks on various occasions at various locations during the quarter, however, no record was kept of the total volume of water delivered	
61	C80 (LED)	8	Date of the last Council adopted Development Charges policy	The date of the last Development Charges policy adopted by the municipal council. A 'Development Charge' is also known as a capital contribution, engineering service contribution, bulk infrastructure connection levy or an impact fee (internationally). It is a once-off capital charge to recover the actual cost of external infrastructure required to accommodate the additional impact of a new development on engineering services.	ANNUALLY	Signed Development Charges Policy	N/A (no policy in place)	

SECTION A - PERFORMANCE PLAN

SECTION A2(b): DIRECTORATE OPERATIONAL INDICATORS

I herewith commit to:-

- Ensure that the key performance indicators reflected under Section A2(b) of this contract, are expressed in sub-directorate performance scorecards; and
- Ensure that performance against the key performance indicators reflected under Section A2(b) of this contract, is reported to the Corporate Services Directorate within 10 working days after the end of the quarter.

RESOURCES ALLOCATED FOR 2026/27 PERFORMANCE PLAN				2026/27 ANNUAL PERFORMANCE TARGET	KEY PERFORMANCE INDICATOR	2026/27 ANNUAL PERFORMANCE TARGET	VOTE NUMBER/ PROJECT ID		DESCRIPTION	TOTAL BUDGET ALLOCATED
IDP MFMA C88 REF / MSA REG	SDBIP MFMA C88 REF / MSA REG	KEY PERFORMANCE AREA (KPA)	KPI NO							
N/A	N/A	KPA 1: BASIC SERVICE DELIVERY	1	Percentage completion of Churchill Water Treatment Works upgrades	Churchill Water Treatment Works	95%	20190238 (CAPEX)		Upgrading of Churchill Water Treatment Works	R4,000,000
N/A	N/A	KPA 1: BASIC SERVICE DELIVERY	2	Percentage completion of Nootgedagt water Treatment Works rehabilitation	Nootgedagt water Treatment Works	95%	20240057 (CAPEX)		Water Services: Rehabilitation of Nootgedagt Water Treatment Works	R10,000,000
N/A	N/A	KPA 1: BASIC SERVICE DELIVERY	3	Percentage completion of Elandsjagt Water Treatment Works upgrades	Elandsjagt Water Treatment Works	95%	20210280 (CAPEX)		Upgrade of Elandsjagt Water Treatment Works	R3,000,000
N/A	N/A	KPA 1: BASIC SERVICE DELIVERY	4	Percentage of bulk water pipelines renewed within Nelson Mandela Bay	bulk water pipelines renewed within Nelson Mandela Bay	95%	20250162 (CAPEX)		Renewal of Bulk Water Pipelines	R29,943,460
N/A	N/A	KPA 1: BASIC SERVICE DELIVERY	5	Percentage completion of Loeirie Water Treatment Works upgrades	Loerie Water Treatment Works	95%	20182415 (CAPEX)		1412: Loeirie Water Treatment Works: Rehab - Upgrading	R4,000,000
N/A	N/A	KPA 1: BASIC SERVICE DELIVERY	6	Number of new communal ablutions facilities constructed	new communal ablutions facilities constructed	150	20182423 (CAPEX)		Bucket Eradication Programme: Supply and Install Communal Ablution Facilities	R2,000,000
N/A	N/A	KPA 1: BASIC SERVICE DELIVERY	7	Percentage of sewer pipelines and infrastructure renewed within the North and South of Nelson Mandela Bay	sewer pipelines and infrastructure renewed within the North and South of Nelson Mandela Bay	95%	20250193 20250194 (CAPEX)		Renewal of Sewerage Pipelines and Infrastructure - North Renewal of Sewerage Pipelines and Infrastructure - South	R20,900,000 R32,992,700
N/A	N/A	KPA 1: BASIC SERVICE DELIVERY	8	Acquiring operating licenses for Rocklands, Driftsands; Fish Water Flats wastewater treatment works	operating licenses for Rocklands, Driftsands; Fish Water Flats wastewater treatment works	By June 2027			No budget provision required	

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IDP MFMA C88 REF / MSA REG	SDBIP MFMA C88 REF / MSA	KEY PERFORMANCE AREA (KPA)	KPI NO	KEY PERFORMANCE INDICATOR	2026/27 ANNUAL PERFORMANCE TARGET	RESOURCES ALLOCATED FOR 2026/27 PERFORMANCE PLAN		
						VOTE NUMBER/ PROJECT ID	DESCRIPTION	TOTAL BUDGET ALLOCATED
N/A	N/A	KPA 1: BASIC SERVICE DELIVERY	10	Walmers Heights collector sewer augmented	By June 2027	20250192 (CAPEX)	Augment Collector Sewer for Walmers Heights	R8,000,000
N/A	N/A	KPA 1: BASIC SERVICE DELIVERY	11	Number of pump stations rehabilitated	3	20190257 (CAPEX)	Sanitation: Rehabilitation of Pump Stations	R10,000,000

SECTION B - COMPETENCY REQUIREMENTS

SECTION B1 - COMPETENCY FRAMEWORK

In the below Competency Framework, "core competencies" are competencies that cut across all levels of work in a municipality and enhance contextualised leadership that guarantees service delivery impact; and "leading competencies" means competencies that are required to develop clear institutional strategy, initiate, drive and implement programs to achieve long-term sustainable and measurable service delivery performance results.

This competency framework replaces regulation 26(8) of the Local Government: Municipal Performance Regulations for Municipal Managers and Managers directly accountable to Municipal Managers, 2006.

A person appointed as a senior manager must have the competencies as set out in this framework.

The competency framework consists of six leading competencies which comprise of twenty (20) driving competencies that communicate what is expected for effective performance in local government.

The competency framework further involves six (6) core competencies that act as drivers to ensure that the leading competencies are executed at an optimal level.

There is no hierarchical connotation to the structure and all competencies are essential to the role of a senior manager to influence high performance. All competencies must therefore be considered as measurable and critical in assessing the level of a senior manager's performance.

The competency framework is underscored by four (4) achievement levels that act as benchmark and minimum requirements for other human capital interventions, which are, recruitment and selection, learning and development, succession planning, and promotion.

The competencies that appear in the competency framework are detailed as follows:-

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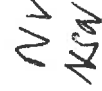
SECTION B1 - COMPETENCY FRAMEWORK STRUCTURE

LEADING COMPETENCIES		DEFINITION	WEIGHTING	ACHIEVEMENT LEVELS AND INTERPRETATION OF RATING			
				BASIC	COMPETENT	ADVANCED	SUPERIOR
				SCORE OF 1 OR 2	3	4	5
1	Strategic direction and leadership	Provide and direct a vision for the institution, and inspire and deploy others to deliver on the strategic institutional mandate.	9%	- Understand institutional and departmental strategic objectives, but lacks the ability to inspire others to achieve set mandate. - Describe how specific tasks link to institutional strategies but has limited influence in directing strategy. - Has basic understanding of institutional performance management, but lacks the ability to integrate systems into a collective whole. - Demonstrate a basic understanding of decision key makers.	- Give direction a team in realising the institution's strategic mandate and set objectives. - Has a positive impact and influence on the morale, engagement and participation of team members. - Develop actions plans to execute and guide strategy implementation. - Assist in defining performance measures to monitor the progress and effectiveness of the institution. - Displays an awareness of institutional structures and political factors. - Effectively communicate barriers of execution to relevant parties. - Provide guidance to all stakeholders in the achievement of the strategic mandate. - Understand the aim and objectives of the institution and relate it to own work.	- Evaluate all activities to determine value and alignment to strategic intent. - Display in-depth knowledge and understanding of strategic planning. - Align strategy and goals across all functional areas. - Actively define performance measures to monitor the progress and effectiveness of the institution. - Consistently challenge strategic plans to ensure relevance. - Understand institutional structures and political factors, and the consequences of actions. - Empower others to follow strategic direction and deal with complex situations. - Guide the institution through complex and ambiguous concern of. - Use understanding power relationships and dynamic tensions among key players to develop strategies, positions and alliances.	- Structure and position the institution to local government priorities. - Actively use in-depth knowledge and understanding to develop and implement comprehensive institutional framework. - Hold self accountable for strategy execution and results. - Provide impact and influence through building strategic relationships. - Create an environment that facilitates loyalty and innovation. - Display a superior level of self discipline and integrity in actions. - Integrate various systems into a collective whole to optimise institutional performance management. - Uses understanding of competing interests to manoeuvre successfully to a win/win outcome.
	Impact and Influence						
	Institutional Performance Management						
	Strategic Planning and management						
	Organisational Awareness						




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LEADING COMPETENCIES		DEFINITION	ACHIEVEMENT LEVELS AND INTERPRETATION OF RATING			
			BASIC	COMPETENT	ADVANCED	SUPERIOR
			SCORE OF 1 OR 2	3	4	5
2	People management	Effectively inspire and encourage people, diversity, optimise talent and build and nurture relationships in order to achieve institutional objectives.	9% - Participate in team goal setting and problem solving. - Interact and collaborate with people of diverse backgrounds. - Aware of guidelines for employee development, but requires support in implementing development initiatives.	- Seek opportunities - Identify to increase team contribution and responsibility. - Respect and support the diverse nature of others and be aware of the benefits of a diverse approach. - Effectively delegate tasks and empower others to increase contribution and execute functions optimally. - Apply relevant employee legislation fairly and consistently. - Facilitate team goal setting and problem solving. - Effectively identify capacity requirements to fulfil the strategic mandate.	- Identify ineffective team and work processes and recommend remedial interventions. - Recognise and reward effective behaviour. - Provide mentoring and guidance to others in order to increase personal effectiveness - Identify development and learning needs within the team work. - Build a environment conducive to sharing, innovation, ethical behaviour and professionalism. - Inspire culture of performance excellence by giving positive feedback to the team. - Achieve agreement or consensus in adversarial environments. - Lead and unite diverse teams across divisions to achieve institutional objectives	- Develop and incorporate best practice people management processes, approaches and across the tools institution. - Foster a culture of discipline, responsibility and accountability. - Understand the impact of diversity performance in and actively incorporate a diversity strategy in the institution. - Develop comprehensive integrated strategies and approaches to human capital development and management. - Actively identify trends and predict capacity requirements to facilitate unified transition and performance

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LEADING COMPETENCIES		DEFINITION	ACHIEVEMENT LEVELS AND INTERPRETATION OF RATING			
			BASIC	COMPETENT	ADVANCED	SUPERIOR
			SCORE OF 1 OR 2	3	4	5
3	Program and Project Management Program and Project Planning and Implementation Service Delivery Management Program and Project Monitoring and Evaluation	Able to understand program and project management methodology; manage, monitor and evaluate specific activities in order to deliver on set objectives.	9% - Initiate projects after approval from higher authorities. - Understand procedures of the project status and key milestones. - Manage multiple programs and balance priorities conflicts according to institutional goals. - Define the roles and responsibilities of the project management team create and clarify around expectations balance. - Find a between project deadline and the quality of deliverables. - Identify appropriate project resources to facilitate the effective completion of the and relevant stakeholders in seeking project buy in. - Comply with statutory requirements and apply contemporary management methodology plans. - Monitor progress and use of team deliver to exceptional results. - Adjustments to timelines, steps, resource and allocation.	- Establish broad stakeholder involvement and communicate the project status and key milestones. - Define the roles and responsibilities of the project management team create and clarify around expectations balance. - Find a between project deadline and the quality of deliverables. - Identify appropriate project resources to facilitate the effective completion of the and relevant stakeholders in seeking project buy in. - Comply with statutory requirements and apply contemporary management methodology plans. - Monitor progress and use of team deliver to exceptional results. - Adjustments to timelines, steps, resource and allocation.	- Manage multiple programs and balance priorities conflicts according to institutional goals. - Apply effective risk strategies through impact assessment and resource requirements. - Modify project scope budget when and required without compromising the quality and objectives of the project the long-term objectives. - Involve top-level authorities in authority to implement outcomes of projects. - Identify and apply project policy into workable actions. - Influence and motivate project team deliver to exceptional results. - Monitor policy implementation and apply procedures to adjustments as needed.	- Understand and conceptualise the long-term implications of desired project outcomes. - Direct a comprehensive strategic macro and micro analysis and scope projects accordingly to realise institutional objectives. - Consider and initiate projects that focus on achievement of the long-term objectives. - Influence people positions of in authority to implement outcomes of projects. - Lead and direct translation of project policy into workable actions. - Ensures that programs are monitored to track progress and optimal resource utilisation, and that adjustments are made as needed.

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LEADING COMPETENCIES		WEIGHTING	ACHIEVEMENT LEVELS AND INTERPRETATION OF RATING			
			BASIC	COMPETENT	ADVANCED	SUPERIOR
			SCORE OF 1 OR 2	3	4	5
4	Financial Management	8%	• Understand basic financial concepts and methods as they relate to institutional processes and activities. • Display awareness into the various sources of financial data, reporting mechanisms, financial governance, processes and systems. Understand the importance of financial accountability. • Understand the importance of asset control.	• Exhibit knowledge of general financial concepts, planning, budgeting, and forecasting and how they interrelate. • Assess, identify and manage financial risks. • Assume a cost saving approach to financial management. • Prepare financial reports based on specified formats. • Consider and understand the financial implications of decisions and suggestions. • Ensure that delegation and instructions as required by National Treasury guidelines are reviewed and updated • Identify and implement proper monitoring and evaluation practices to ensure appropriate spending against budget.	• Take active ownership of planning, budgeting, and forecast processes and provides credible answers to queries within own responsibility. • Prepare budgets that are aligned to the strategic objectives of the institution. • Address complex budgeting and financial management concerns. • Put systems and processes in place to enhance the quality and integrity of financial management practices. • Advise on policies and procedures regarding asset control. • Promote National Treasury's regulatory framework for Financial Management	• Develop planning tools to assist in evaluating and monitoring future expenditure trends. • Set budget frameworks for the institution. • Set strategic direction for the institution on expenditure and other financial processes. • Build and nurture partnerships to improve financial management and achieve financial savings. • Actively identify and implement new methods to improve asset control. • Display professionalism in dealing with financial data and processes.
	Budget Planning and Execution	Able to compile, plan and manage budgets, control cash flow, institute financial risk management and administer procurement processes in accordance with recognised financial practices. Further to ensure that all financial transactions are managed in an ethical manner.				
	Financial Strategy and Delivery					
	Financial Reporting and Delivery					



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LEADING COMPETENCIES		DEFINITION	WEIGHTING	ACHIEVEMENT LEVELS AND INTERPRETATION OF RATING			
				BASIC	COMPETENT	ADVANCED	SUPERIOR
				SCORE OF 1 OR 2	3	4	5
5	Change Leadership	Able to direct and initiate institutional transformation on all levels in order to successfully drive and implement new initiatives and deliver professional and quality services to the community.	9%	- Displays an awareness of change and the benefits of transformation initiatives. - Identify basic need for change. - Identify gaps between the current and desired state. - Identify potential risk and challenges to transformation, including resistance to change factors. - Participate in change programs and piloting change interventions. - Understand the impact of change interventions on the institution within the broader scope of local government.	- Performa analysis of the change impact on social, political and economic environment. - Maintain calm and focus during change. - Able to assist team members during change and keep them focused on deliverables. - Volunteer to lead change efforts outside of own work team. - Able to gain buy-in and approval for change from relevant stakeholders. - Identify change readiness levels and assist in resolving resistance to change factors. - Design change interventions that are aligned with the institution's strategic objectives and goals.	- Actively monitor change impact and results and convey progress to relevant stakeholders. - Secure buy-in and sponsorship for change initiatives. - Continuously evaluate change strategy and design change and introduce new approaches and introduce new approaches to enhance the institution's effectiveness. - Build and nurture relationships with various stakeholders to establish strategic alliance in facilitating change. - Take the lead in impactful change programs. - Benchmark change interventions against best change practices. - Understand the impact and psychology of change, and put remedial interventions in place to facilitate effective transformation. - Take calculated risk and seek new ideas from best practice scenarios, and identify potential for implementation.	- Sponsor change agents and create a network of change leaders who support the interventions. - Actively adapt current structures and processes to incorporate the change interventions. - Mentor and guide team members on the effects of change, resistance factors and how to integrate change. - Motivate and inspire others around change initiatives.
	Change Vision and Strategy						
	Process Design and Improvement						
	Change Impact Monitoring and Evaluation						










LEADING COMPETENCIES		DEFINITION	ACHIEVEMENT LEVELS AND INTERPRETATION OF RATING			
			BASIC	COMPETENT	ADVANCED	SUPERIOR
			SCORE OF 1 OR 2	3	4	5
6	Governance Leadership Policy Formulation Risk and Compliance Management Cooperative Governance	Able to promote, direct and apply professionalism in managing risk and compliance requirements and apply a thorough understanding of governance practices and obligations. Further, able to direct the conceptualisation of relevant policies and enhance cooperative governance relationships.	9% • Display a basic awareness of risk, compliance and governance factors but require guidance and development in implementing such requirements. • Understand the structure of cooperative government but requires guidance on fostering workable relationships between stakeholders. • Provide input into policy formulation.	• Display a thorough understanding of governance and risk and compliance factors and implement plans to address these. • Demonstrate understanding of the techniques and processes for optimising risk taking decisions within the institution. • Actively drive policy formulation within the institution to ensure achievement of objectives.	• Able to link risk initiatives into key institutional objectives and drivers. Identify, analyse and measure risk, create valid risk forecasts, and map risk profiles. • Apply risk control methodology and approaches to prevent and reduce risk that impede on the achievement of institutional objectives. • Demonstrate a thorough understanding of risk retention plans identify and implement comprehensive risk management systems and processes. • Implement and monitor the formulation of policies, identify and analyse constraints and challenges with implementation and provide recommendations for improvement.	• Demonstrate a high level of commitment in complying with governance requirements and implement governance and compliance strategy to ensure achievement of institutional objectives within the legislative framework. • Able to advise Local Government on risk management strategies, best practice interventions and compliance management. • Able to forge positive relationships on cooperative governance level to enhance the effectiveness of local government. • Able to shape, direct and drive the formulation of policies on a macro level.






CORE COMPETENCIES		ACHIEVEMENT LEVELS AND INTERPRETATION OF RATING			
		BASIC	COMPETENT	ADVANCED	SUPERIOR
		SCORE OF 1 OR 2	3	4	5
8	Planning and Organising Able to prioritise and organise information and resources effectively to ensure the quality of service delivery and build efficiency contingency plans to manage risk.	9% • Able to follow basic plans and organise tasks around set objectives. • Understand the process of planning and organising but requires guidance and development in providing detailed and comprehensive plans. • Able to follow existing plans and ensure that objectives are met. • Focus on short term objectives in developing plans and actions. • Arrange information and resources required for a task, but require further structure and organisation.	• Actively and appropriately organise information and resources required for a task. • Recognise the urgency and importance of tasks. • Balance short and long-term plans and goal and incorporate into the team's performance objectives. • Schedule tasks to ensure they are performed within budget and with efficient use of time and resources. • Measures progress and monitor performance results.	• Able to define institutional objectives, comprehensive plans, integrate and coordinate activities, and assign appropriate resources for successful implementation. • Identify in advance required stages and actions to complete tasks and projects. • Schedule realistic timelines, objectives and milestones for tasks and projects. • Produce clear, detailed and comprehensive plans to achieve institutional objectives. • Identify possible risk factors and design and implement appropriate contingency plans. • Adapt plans in light of changing circumstances. • Prioritise tasks and projects according to their relevant urgency and importance.	• Focus on broad strategies and initiatives when developing plans and actions. • Able to project and forecast short, medium and long term requirements of the institution and local government. • Translate policy into relevant projects to facilitate the achievement of institutional objectives.




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CORE COMPETENCIES		WEIGHTING	ACHIEVEMENT LEVELS AND INTERPRETATION OF RATING			
			BASIC	COMPETENT	ADVANCED	SUPERIOR
9	Analysis and Innovation	Able to critically analyse information, challenges and trends to establish and implement fact-based solutions that are innovative to improve institutional processes in order to achieve key strategic objectives.	SCORE OF 1 OR 2	3	4	5
			• Understand the basic operation of analysis, but lack detail and thoroughness. • Able to balance independent analysis with requesting assistance from others. • Recommend new ways to perform tasks within own function. • Propose simple, remedial interventions that marginally challenge the status quo. • Listen to the ideas and perspective of others and explore opportunities to enhance such innovative thinking.	• Demonstrate logical problem solving techniques and approaches and provide rationale for recommendations. • Demonstrate objectivity, insight and thoroughness when analysing problems. • Able to break down complex problems into manageable parts and identify solutions. • Consult internal and external stakeholders on opportunities to improve processes and service delivery. • Clearly communicates the benefits of new opportunities and innovative solutions to stakeholders. • Continuously identify opportunities to enhance internal processes. • Identify and analyses opportunities conducive to innovation approaches and propose remedial intervention.	• Coaches team members on analytical and innovative approaches and techniques. • Engage with appropriate individuals in analysing and resolving complex problems. • Identify solutions in various area in the institution. • Formulate and implement new ideas throughout the institution. • Able to gain approval and buy in for proposed interventions from relevant stakeholders. • Identify trends and best practices in processes and service delivery and propose institutional application	• Demonstrate complex analytical and problem solving approaches and techniques. • Create an environment conducive to analytical and fact-based problem solving. • Analyse, recommend solutions and monitor trends in key challenges to prevent and manage occurrence. • Create an environment that fosters innovative thinking and follows a learning organisation approach. • Be a thought leader on innovative customer service delivery, and process optimisation. • Play an active role in sharing best practice solutions and engage in national and international local government seminars and conferences.





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CORE COMPETENCIES		WEIGHTING	ACHIEVEMENT LEVELS AND INTERPRETATION OF RATING				
			BASIC	COMPETENT	ADVANCED	SUPERIOR	
			SCORE OF 1 OR 2	3	4	5	
10	Knowledge and Information Management Able to promote the generation and sharing of knowledge and information through various processes and media, in order to enhance the collective knowledge base of local government.	7%	• Collect, categorise and track relevant information required for specific tasks and projects. • Analyse and interpret information to draw conclusions. • Seek new sources of information to increase knowledge base. • Regularly share information and knowledge with internal stakeholders and team members.	• Use appropriate information systems and technology to manage intuitional knowledge and information. • Evaluate data from various sources and use information effectively to influence decisions and provide solutions. • Actively create mechanisms and structures for sharing of information. • Use external and internal resources to research and provide relevant and cutting-edge knowledge to enhance institutional effectiveness and efficiency.	• Effectively predict future information and knowledge management requirements and systems. • Develop standards and processes to meet future knowledge management needs. • Share and promote best practice knowledge management across various institutions. • Establish accurate measures approach and monitoring systems for knowledge and information management. • Create a culture conducive of learning and knowledge sharing. • Hold regular knowledge and information sharing sessions to elicit new ideas and share best practice approaches.	• Create and support a vision and culture where team members are empowered to seek, gain and share knowledge. • Establish partnerships across local government to facilitate knowledge management. • Demonstrate a mature approach to knowledge and information sharing with an abundance and assistance approach. • Recognise and exploit knowledge points in interactions with internal and external stakeholders.	






CORE COMPETENCIES		WEIGHTING	ACHIEVEMENT LEVELS AND INTERPRETATION OF RATING			
			BASIC	COMPETENT	ADVANCED	SUPERIOR
			SCORE OF 1 OR 2	3	4	5
11	Communication Able to share information, knowledge and ideas in a clear, focused and concise manner appropriate for the audience in order to effectively convey, persuade and influence stakeholders to achieve the desired outcome.	8%	• Demonstrate an understanding for communication levers and tools appropriate for the audience, but requires guidance in utilising such tools. • Express ideas in a clear and focused manner, but does not always take the needs of the audience into consideration. • Disseminate and convey information and knowledge adequately.	• Express ideas to individuals and groups in formal and informal settings in a manner that is interesting and motivating. • Able to understand, tolerate and appreciate diverse perspectives, attitudes and beliefs. • Adapt communication content and style to suit the audience and facilitate optimal information transfer. • Deliver content in a manner that gains support, commitment and agreement from relevant stakeholders. • Compile clear, focused, concise and well-structured written documents	• Effectively communicate high risk and sensitive matters to relevant stakeholders. • Develop a well defined communication strategy. • Balance political perspectives with institutional needs when communicating viewpoints on complex issues. • Able to effectively direct negotiations around complex matters and arrive at a win-win situation that promotes Batho Pele principles. • Market and promote the institution to external stakeholders and seek to enhance a positive image of the institution. • Able to communicate with the media with high levels of moral competence and discipline.	• Regarded as a specialist in negotiations and representing the institution. • Able to inspire and motivate others through positive communication that is impactful and relevant. • Creates an environment conducive to transparent and productive communication and critical and appreciative conversations. • Able to coordinate negotiations at different levels within local government and externally.








CORE COMPETENCIES		WEIGHTING	ACHIEVEMENT LEVELS AND INTERPRETATION OF RATING			
			BASIC	COMPETENT	ADVANCED	SUPERIOR
12	Results and Quality Focus Able to maintain high quality standards, focus on achieving results and objectives consistently striving to exceed expectations and encourage others to meet quality standards. Further, to actively monitor and measure results and quality against identified objectives.	7%	SCORE OF 1 OR 2	3	4	5
			- Understand quality of work but requires guidance in attending to important matters. - Show a basic commitment to achieving the correct results. - Produce the minimum level of results required in the role. - Produce outcomes that is of a good standard. - Focus on the quantity of output but requires development in incorporating the quality of work. - Produce quality work in general circumstances, but fails to meet expectation when under pressure.	- Focus on high priority actions and does not become distracted by lower-priority activities. - Display firm commitment and pride in achieving the correct results. - Set quality standards and design processes and tasks around achieving set standards. - Produce output of high quality. - Able to balance the quantity and quality of results in order to achieve objectives. - Monitors progress, quality of work, and use of resources; provide status updates, and make adjustments as needed.	- Consistently verify own standards and outcomes to ensure quality output. - Focus on the end result and avoids being distracted. - Demonstrate a determined and committed approach to achieving results and quality standards. - Follow task and projects through to completion. - Set challenging goals and objectives to self and team and display commitment to achieving expectations. - Maintain a focus on quality outputs when placed under pressure	- Coach and guide others to exceed quality standards and results. - Develop challenging, client-focused goals and sets high standards for personal performance. - Commit to exceed the results and quality standards, monitor own performance and implement remedial interventions when required. - Work with team to set ambitious and challenging team goals, communicating long- and short term expectations. - Take appropriate risks to accomplish goals. - Overcome setbacks and adjust action plans to realise goals. - Focus people on critical activities that yield a high impact.
TOTAL PERCENTAGE			100%			

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SECTION B2: MUNICIPAL COMPETENCY LEVEL (SENIOR MANAGERS OF MUNICIPALITIES)

B2.1 General competency levels for senior managers-

(1) A senior manager of a municipality must generally have the skills, experience and capacity to assume and fulfil the responsibilities and exercise the functions and powers assigned in terms of the Act to that senior manager.

(2) A senior manager must note that any failure to comply with any financial management responsibilities, functions and powers entrusted to that senior manager may constitute financial misconduct.

B2.2. Minimum competency levels for senior managers-

A senior manager of a municipality must comply with the minimum competency levels required for higher education qualification, work related experience, core managerial and occupational competencies and be competent in the unit standards prescribed for financial and supply chain management competency areas as set out below:-

MINIMUM COMPETENCY LEVELS FOR SENIOR MANAGERS			
Description	All municipalities with annual budget of a value equal to or above R500 million		
Higher Education Qualification	At least NQF Level 7 in a field relevant to the senior management position		
Work-Related Experience	Minimum of 7 years at senior and middle management level, of which at least 2 years must be at senior management level		
Core Managerial and Occupational Competencies	As described in the performance regulations (2014)		
Financial and Supply Chain management Competency Areas:	Required Minimum Competency Level in Unit Standards		Competent/Not yet Competent
	SAQA US ID	UNIT STANDARD TITLE	
Strategic leadership and management	116358	Contribute to the strategic planning process in a South African municipality	Not yet Competent
	116361	Interpret South African legislation and policy affecting municipal financial management	Not yet Competent
Operational financial management	119341	Apply cost management information systems in the preparation of management reports	Not yet Competent
	119331	Conduct working capital management activities in accordance with sound financial management policy	Not yet Competent
	116364	Plan a municipal budgeting and reporting cycle	Not yet Competent
Governance, ethics and values in	116343	Apply the principles of ethics in a municipal environment	Not yet Competent
Financial and performance reporting	116363	Prepare and analyse municipal financial reports	Not yet Competent
	119350	Apply accounting principles and procedures in the preparation of reports and decision making	Not yet Competent
	119348	Apply selected GRAP (Generally Recognised Accounting Practices) to periodic accounting reporting process	Not yet Competent
	116341	Conduct performance management to a South African municipal environment	Not yet Competent
Risk and change management	116339	Apply risk management in South African municipalities	Not yet Competent
Project management	119343	Apply operations research principles and tools in the management of project activities and resources	Not yet Competent
Legislation, policy and implementation	119334	Discuss the selected legislative regulatory framework governing the public sector management and administration environment	Not yet Competent
	116361	Interpret South African legislation and policy affecting municipal financial management	Not yet Competent
Supply Chain Management	116353	Discuss the selected legislative regulatory framework governing the public sector management and administration environment	Not yet Competent
Audit and assurance	116351	Conduct auditing planning and implementation in a South African municipality	Not yet Competent

SECTION C: ASSESSMENT RATING CALCULATOR

NELSON MANDELA BAY MUNICIPALITY

Name:	JOSEPH TSATSIRE
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Cycle:	2026/27 FINANCIAL YEAR
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Key Performance Area	Weight	Rating	Score		Competencies	Weight	Rating	Score
1	66%				1	9%		
2	3%				2	9%		
3	4%				3	9%		
4	15%				4	8%		
5	12%				5	9%		
					6	9%		
					7	9%		
					8	9%		
					9	7%		
					10	7%		
					11	8%		
					12	7%		
	100%		0			200%		0
KPA weight				80%	Competency weight		20%	
KPA SCORE				0%	COMPETENCY SCORE		0%	
FINAL SCORE							0%	

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(a) Performance Calculations and Ratings

At the end of each performance review cycle, the employee will be assessed in terms of the required targets reflected on his / her respective performance plan. The following elements are essential in determining performance levels:

(b) Performance Weighting

Weightings allow emphasis to be placed on KPAs and key objectives that carry more importance and/or take more time. Every KPA in the performance agreement or plan must be assigned a weighting. The total of the weightings on each of the two components of the performance plan must add up to 100.

The purpose of the weighting is to enable Council to ensure performance of the key objectives with the highest strategic importance, and to reward outstanding performance accordingly.

(c) Performance Rating

The rating can be defined as the level of achievement of the targets set for a specific key performance area. The Nelson Mandela Bay Municipality uses the five-point system for rating performance, as contained in the performance agreement (see Clause 7.6).

(d) Score

The score represents the product of the average rates of all the targets for each key performance indicator, and the weight for the respective key performance area; e.g. if the average rate is 3 and the weighting is 15, then the weighted score = 3 X 15, which equals 45.

(e) Total Weighted Score and Performance Percentage

The total score is the sum of the weighted scores for all the key performance areas and competency requirements for a specific position. Therefore by adding all the weighted scores, one arrives at a figure representing the total weighted score.

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SECTION D: PERSONAL DEVELOPMENT / TRAINING PLAN FOR JOSEPH TSATSIRE

MAN NO	DESIGNATION	FULL NAME (NOT INITIALS)	SURNAME	ID NUMBER	OCCUPATION AL LEVEL	TYPE OF INTERVENTION REQUIRED (i.e. skills programme/ workshop/ learnership/ RPL/ trade test)	NAME OF COURSE	ACTUAL COURSE DATE		TRAINING PROVIDER	TRAINING PROVIDER ACCREDITATIO N NUMBER	TRAINING PROVIDER CONTACT DETAILS	IS THE TRAINING PROVIDER PUBLIC / PRIVATE	ESTIMATED COST OF TRAINING
								START DATE	END DATE					

	Acting Executive Director: Infrastructure and Engineering	Joseph	Tsatsire		Managers	1								
					2									
					3									
					4									

The PDP will be populated, if necessary, during the 2026/27 quarterly performance reviews.

JOSEPH TSATSIRE
ACTING EXECUTIVE DIRECTOR: INFRASTRUCTURE AND ENGINEERING

27/7/2026

ACTING CITY MANAGER

27/4/2026

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SECTION E

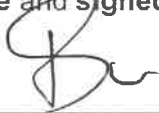
I, Joseph Tsatsire, appointed in an acting capacity on 5 June 2026, to the position of Acting Executive Director: Infrastructure and Engineering (WS) of Nelson Mandela Bay Municipality for the 2026/27 financial year, herewith accept full responsibility and accountability for the deliverables assigned to me in this contract during the period in which I assume employment.

This serves to confirm that this document is a true reflection of the deliberations held between the City Manager and myself on the required performance standards and time-lines reflected in this contract in relation to the position of Executive Director: Infrastructure and Engineering.

This further serves to confirm that I will set out to achieve the competencies as prescribed in the Local Government: Regulations on Appointment and Conditions of Employment of Senior Managers, 2014; and to adhere to the competencies as prescribed by the Municipal Regulations on Minimum Competency Levels, 2007 as stipulated in Section B of this contract.

This performance contract will terminate on the same date my contract of employment terminates, for any reason.

Thus ~~done~~ and signed at PORT ELIZABETH on 27/7/2026



JOSEPH TSATSIRE
ACTING EXECUTIVE DIRECTOR: INFRASTRUCTURE AND ENGINEERING

27/7/26
DATE:

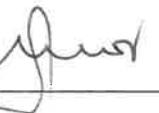
AS WITNESSES

1. 
2. 

ACTING CITY MANAGER

DATE: 27/7/2026

AS WITNESSES:

1. 
2. 