

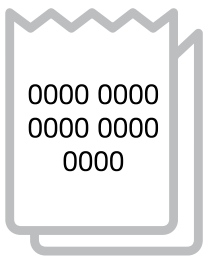
ALL PREPAID ELECTRICITY METERS MUST BE UPDATED



The **software** for all prepaid electricity meters in South Africa **expires in November 2024**. Prepaid electricity meters must be updated, or you won't be able to recharge your meter with new tokens and will be without electricity supply.

The updating of meters is being done in phases across the Metro. When making a purchase, a **40-digit UPDATE TOKEN** will be included along with your usual prepaid electricity token.

Follow these easy steps to enter your update token:



1. Enter the **first 20 digits** of the update token and wait for it to be accepted.
2. Enter the **second 20 digits** of the update token and wait for it to be accepted.
3. Enter your usual **20-digit token** to recharge your units as normal.

Customers who are on the Assistant to the Poor (ATTP) programme will receive **four sets of 20-digit codes**, which will include their free electricity tokens.

NB: Make sure all unused (closet) tokens are entered before doing this update.

TOKEN IDENTIFIER (TID) PROCESS FLOW

MUNICIPAL ELECTRICITY METER SOFTWARE UPGRADE



KCT –
KEY CHANGE TOKEN

Token will migrate meter from KRN1 to **KRN2**

TID ACTIVATION SCHEDULE	
Ward No	Activation Date
16	Activated
1	Activated
2	7 June 2022
3, 4, 5	25 June 2022
6, 7, 8	25 July 2022
9, 10, 11	25 August 2022
12, 13, 14	25 September 2022
15, 17, 18	25 October 2022
19, 20, 21	25 November 2022
22, 23, 24	27 December 2022
25, 26, 27	25 January 2023
28, 29, 30	25 February 2023
31, 32, 33	25 March 2023
34, 35, 36	25 April 2023
37, 38, 39	25 May 2023
40, 41, 42	25 June 2023
43, 44, 45	25 July 2023
46, 47, 48	25 August 2023
49, 50, 51	25 September 2023
52, 53, 54	25 October 2023
55, 56, 57	25 November 2023
58, 59, 60	27 December 2023



Customer



Meter



For more information,
please call **041 506 5595**